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Dear Hiring Team:

Thank you for the opportunity to apply for the Software Support Engineer position. This position perfectly matches with my Java Script React experience. I have also worked with Agentic AI and find it a fascinating field. I believe AI can be used to enhance SaaS products to a whole new level. I see that Iron Sheepdog works with Google Firebase. Their new Firebase Dashboard feature can be a game changer in development along with its strong backend capabilities.

Your Requirements:

- Technical Troubleshooter
- Design Collaborator
- Bridge the Support Gap
- Deliver Impact
- Support & Development Synergy
- Bachelor's Degree and Fullstack Academy

My Qualifications:

- I understand that AI can be unreliable at times and that is why you need a strong trouble shooter when things go wrong. One of my biggest strengths is understanding the full stack process and debugging problem code.
- I have experience in UX/UI design as well as digital marketing to assist with cutting edge design and understanding what users care the most about.
- Working dynamically with a team to resolve tickets can be a challenge. I pride myself on the ability to work well with any team by respecting their expertise and desiring only to help solve problems.
- I love this phrase, "Deliver Impact". I strive to perfect code that does not work optimally.
- We cannot overlook how important it is for a team to be in sync, especially when working to deploy software applications that will lead the market.
- Some of my credentials are Immersive rigorous software engineering bootcamp where I received top marks and best capstone application. As well as a bachelor's degree in MIS.

Again, thank you for this opportunity and I am very much looking forward to speaking with you!

Sincerely,

Zach Sewell

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